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The capabilities, system requirements and/or compatibility with third-party products described herein are subject to change without notice.



Version.07.2019

Made in China



# Quick Start Guide

**FSC881**



We at Faleemi are committed to do our part in protecting our environment. In this continuing effect, we have supplied the detailed manuals, documentation, software, troubleshooting and video guides on our website.



[www.faleemi.com/support](http://www.faleemi.com/support)

# Thank You

Dear Customer,

Thank you for choosing Faleemi among all the brands. We hope our products will protect your home and give you peace of mind.

At Faleemi, we truly care about our customers' Purchase Experience and User Experience, so "Customer satisfaction guaranteed is our goal". We are 100% dedicated to your complete satisfaction.

If your experience has been something less than amazing, or need additional information, please drop us an email at [support@faleemi.com](mailto:support@faleemi.com). Or you are welcome to visit our website [www.faleemi.com/faq](http://www.faleemi.com/faq) for more information. Please do remember that we are always more than happy to ensure you're a HAPPY Customer.

As a growing company, we are improving all aspects of our service and products. If you got any suggestion or comment, welcome to let us know. We will continue to improve and provide our customers with quality products and service.

Yours sincerely,

Team Faleemi



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[youtube.com/c/Faleemi](https://youtube.com/c/Faleemi)



[facebook.com/FaleemiCamera](https://facebook.com/FaleemiCamera)

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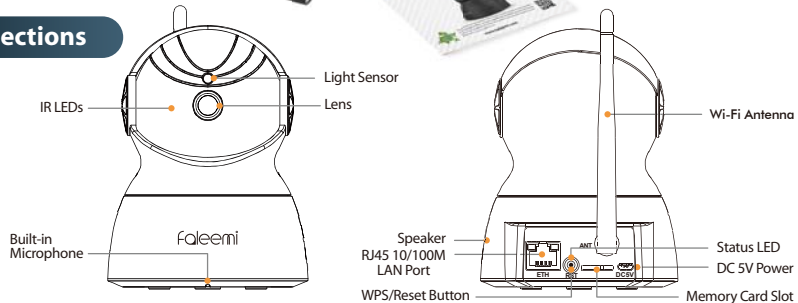
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## What's in the box?







- Faleemi 1080P Pan&Tilt WiFi IP Camera FSC881
- Ceiling/Wall Mounting Bracket
- Mounting Screws & Plugs
- Power Adapter
- Network Cable
- Quick Start Guide



## Connections

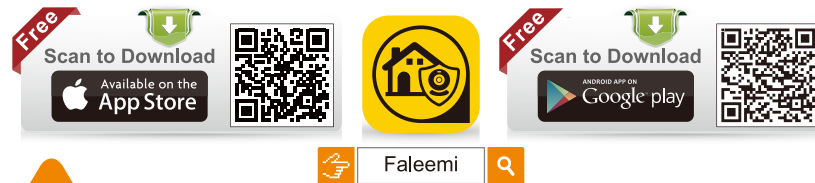


- \*   Status LED   Solid Light   Blinking Slowly   Blinking Quickly

Indicator Light Status	Device Status
 Red light is blinking slowly	Power up and activating
 Red and blue lights are blinking slowly	The device is ready to connect
 Blue light is blinking quickly	The device is receiving the WiFi signal or connecting to the WiFi
 Blue and red lights are solid and steady	The device is connected to the network
 Red light is blinking quickly	The device is reset to restore to factory default
 Blue light goes off	The device failed to connect to the network

## Download the Faleemi APP (Android / iOS) before doing the setup

Connect your mobile device to your WiFi and download the App "Faleemi" from the App Store or Google Play store, or scan below QR code to download it.



**Before configuring your camera, please read the points below.**

- Please make sure the camera is in the same room, close to the router, before performing the setup. You can relocate it to where you want after it is all set up. You just unplug it and move it to the new location and plug it in, the camera will connect to your WiFi automatically, no need to set it up again.
- Please make sure your phone is connected to your **2.4GHz WiFi (not cellular data and 5GHz WiFi)** before doing the setup. Your 2.4GHz WiFi name (SSID) must be different from your 5.0GHz one.

Please make sure your WiFi name and password do not have the special characters " & " and " ' "(apostrophe).

If you are not sure, please go to your router settings to find this out.

**Note: THIS WILL NOT AFFECT THE 5GHz WIFI USE OF YOUR OTHER WIRELESS DEVICES :)**

If you don't know how to go to your router settings, please visit our website

[www.faleemi.com/blocks/router](http://www.faleemi.com/blocks/router) to find the instructions or contact us at [support@faleemi.com](mailto:support@faleemi.com).

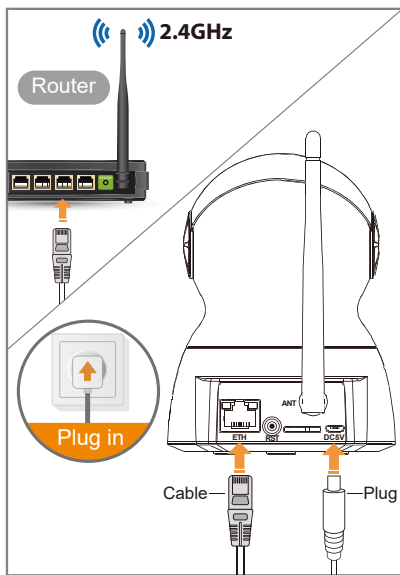
- If you don't see the **blue light**  , please do a "Factory Reset". This process is outlined on **Page 28** of this manual. ["7. How to reset your camera (restore to factory default)?"].

**Now, please follow below instructions to get your camera set up.**

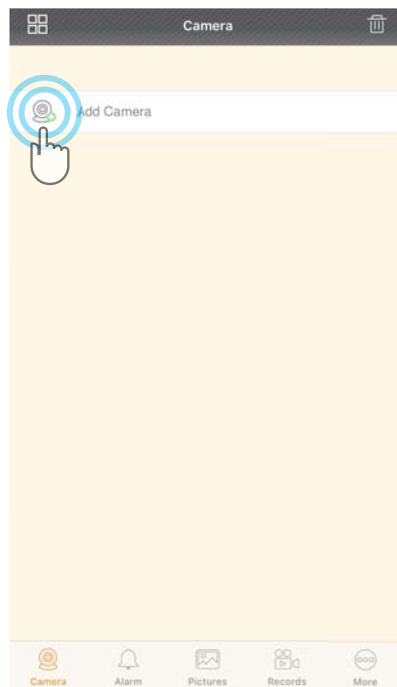
## Setup Option A: Step 1 / Add the cameras via Lan Search

1. Please plug the camera in with the included power supply, and connect the camera to your router with the included Ethernet cable.

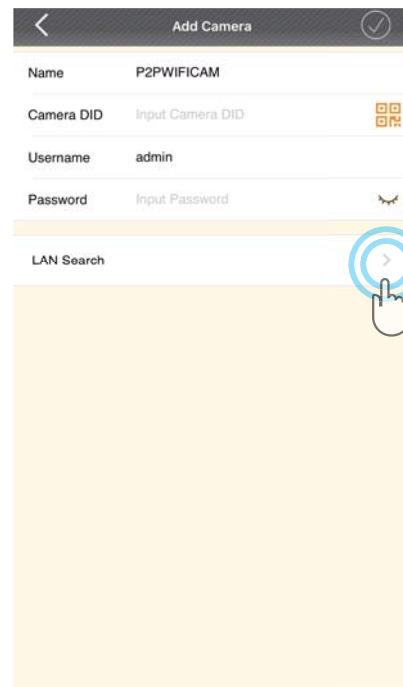
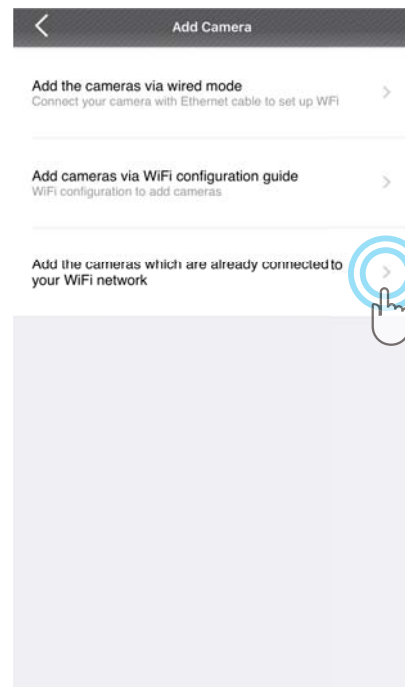
 Note: when the camera is startup, it will sound one "Beep"



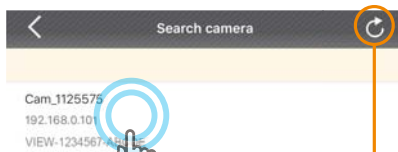
2. Open the Faleemi App, Click on **[Add Camera]**.



3. Click on **[Add the cameras which are already connected to your WiFi network]**. 4. Click on **[LAN Search]**.



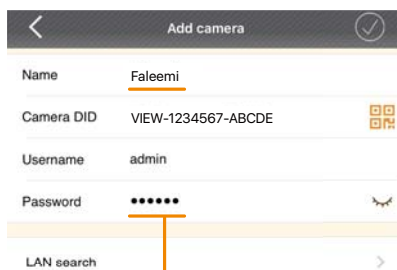
5. Click on the camera searched.



If you don't find it, please read below tips

1. Please make sure your phone is connected to your WiFi (not cellular data)
2. Please change to another LAN port and try again.
3. You may try with another Ethernet cable. After you check all the above points, and then click on this icon to refresh.

6. Give your camera a name, and input Password 123456, click on [✓]. It will take you to the home page.



Please use the default username of admin and password of 123456 here. You can change them when the camera is all set up. You will find the instructions in Page 26.



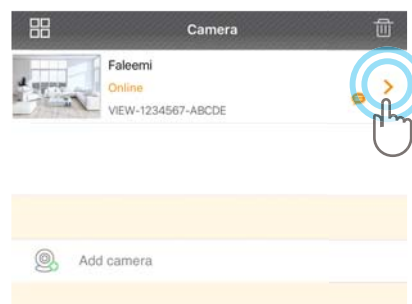
## Congratulations!

Your camera is connected now

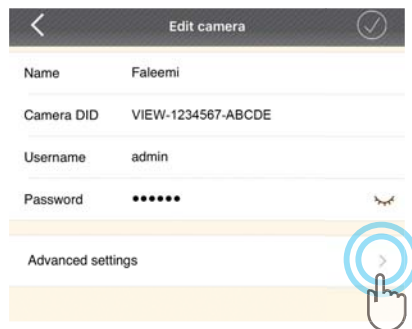
If you don't want to use WiFi connection, the camera is all set up now. You just click on the camera to view the live video. If you want to use WiFi connection, please follow below instructions to do WiFi connection.

## Step 2 / WiFi Connection

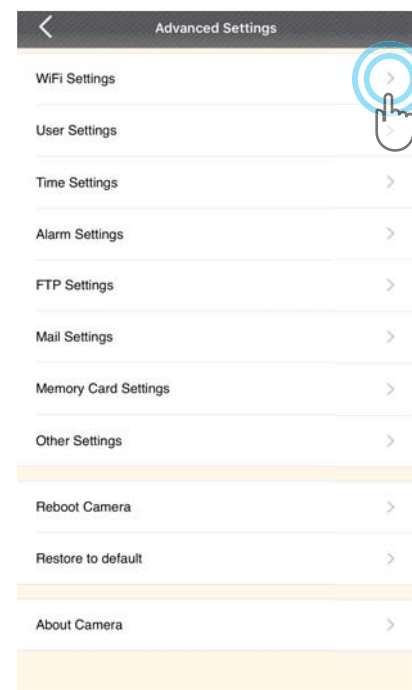
1. Click on [ > ].



2. Click on [Advanced Settings].



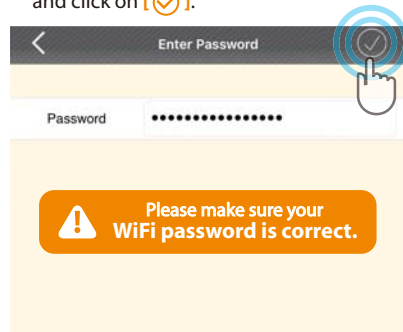
3. Click on [WiFi Settings].



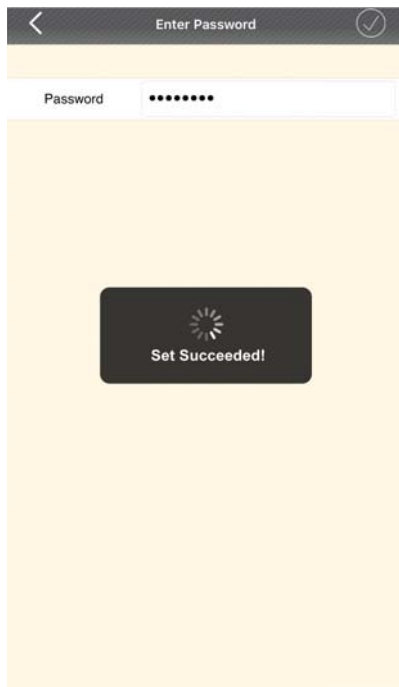
4. Choose **2.4GHz** WiFi to connect.



5. Input your **2.4GHz** WiFi password and click on [✓].



6. It says **[Set Succeeded!]** The WiFi is connected. You can remove the Ethernet cable now.



7. You will see it says the camera is **Online**. Congratulations! Your camera is all set up. **Click on the image** to enjoy viewing and controlling it now.



## Troubleshooting

1. If the connection was failed, the WiFi password you just input may be wrong. Please follow the instructions in the in **Page 6-7** to do the WiFi connection again.

2. If your WiFi password was correct but still failed.

(a). Please make sure your phone is connected to your **2.4GHz WiFi** (not 5GHz WiFi) before doing the setup.

(b). Your 2.4GHz WiFi name (SSID) must be different from your 5.0GHz one.

(c). Please make sure your WiFi name and password do not have the special characters "&" and "'" (apostrophe).

If you are not sure, please go to your router settings to find this out.

If you don't know how to go to your router settings, please visit our website

**[www.faleemi.com/blocks/router](http://www.faleemi.com/blocks/router)** to find the instructions.

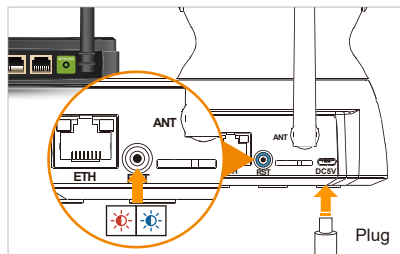
For more FAQ information, please visit **<https://www.faleemi.com/faq/>**

Or contact us:

**[support@faleemi.com](mailto:support@faleemi.com)**

## Setup Option B: Step 1 / One Key WiFi

1. Please **put your camera close to your WiFi router** and plug it in, you will hear "Beep". The camera is initializing by rotating from left to right and up to down and stop in center finally. And then you will see the red and blue lights are blinking slowly.



Note: when the camera is startup, it will sound one "Beep"

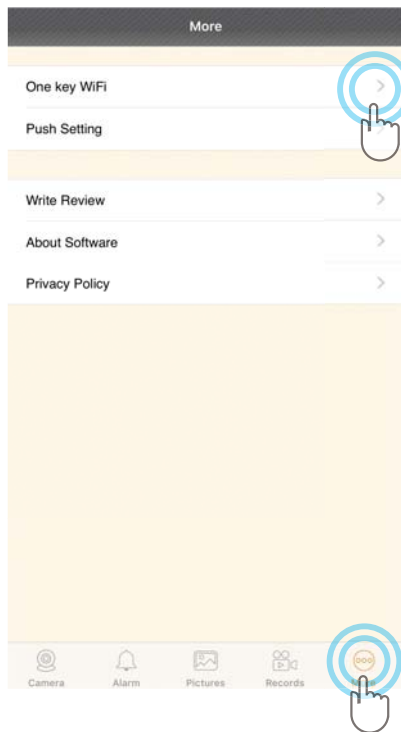


5 mins  
**NOTE**

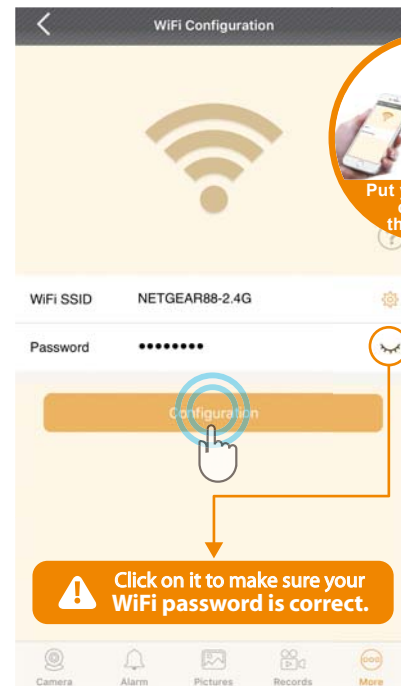
Only when it blinks red and blue slowly, should you start to do the setup. It lasts **only 5 mins** after the camera is powered up.

If you don't do the setup in 5 mins, please unplug the camera and plug it in again to get another 5 mins setting time.

2. Open the Faleemi App, click on the menu icon [More], Click on [One key WiFi].

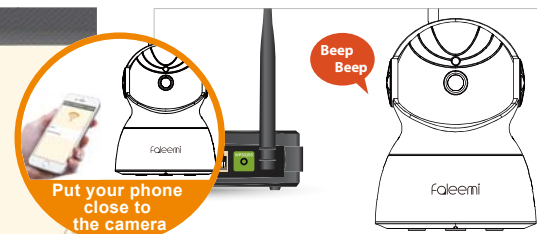


3. Enter your 2.4GHz WiFi password, Click on [Configuration].



Note: When click on "Configuration" button. Your phone will make a loud sound to transmit the data to the camera.

4. After the configuration is succeeded, the camera will sound with 2 Beeps.



### Troubleshooting

1. If you see the blue light goes off instead of solid on, the WiFi password you just input may be wrong. Please reset the camera (instructions in **Page 28**) and do the setup again.
2. If your WiFi password was correct but still failed, the WiFi you were connected may be 5GHz WiFi.
3. If all your WiFi and password were correct, it is still failed, there may be the special characters apostrophe (') and ampersand (&) in your WiFi SSID or password.

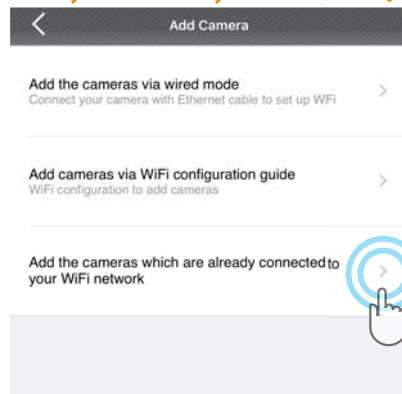
## Step 2 / Add the connected camera to Faleemi App

\*Please make sure the phone is connected to the same WiFi as the camera you've connected to.

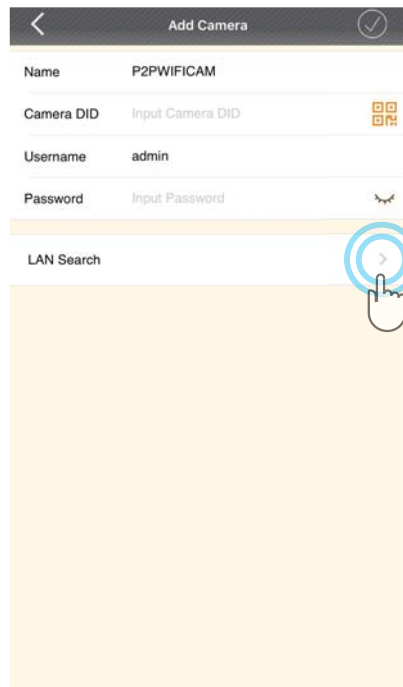
1. Click on **[Add Camera]**.



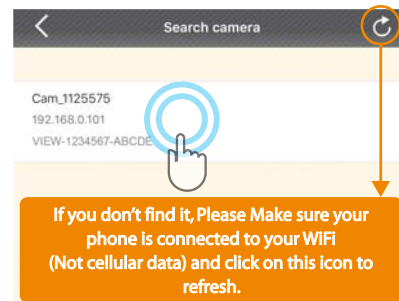
2. Click on **[Add the cameras which are already connected to your WiFi network]**.



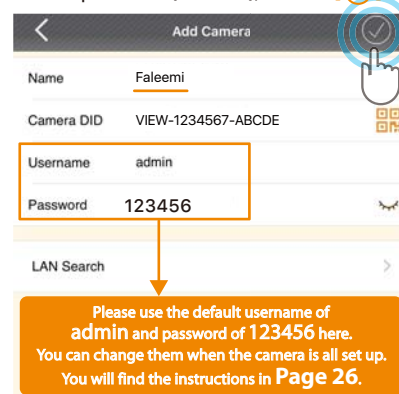
3. Click on **[LAN Search]**.



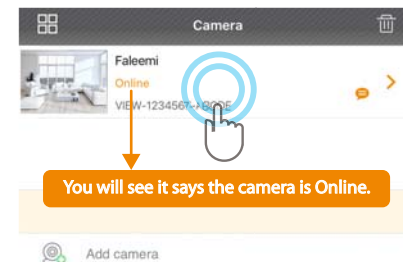
4. Click on the camera searched.




5. Give your camera a name, and put the default password (**123456**), click on **[✓]**.



6. You will see it says the camera is **Online**. **Congratulations!** Your camera is all set up. **Click on the image** to enjoy viewing and controlling it now.



 **Congratulations!**  
Your camera is connected now

-  1. To ensure the security of your camera, you are suggested changing the default password. Please refer to the Instruction in **Page 26**.
2. You can relocate the camera now. Please just unplug it and move it to the new location and plug it in, the camera will connect to your WiFi automatically, no need to set it up again.  
\* But please make sure the new location will be not far from your router.



**Live Video Interface**

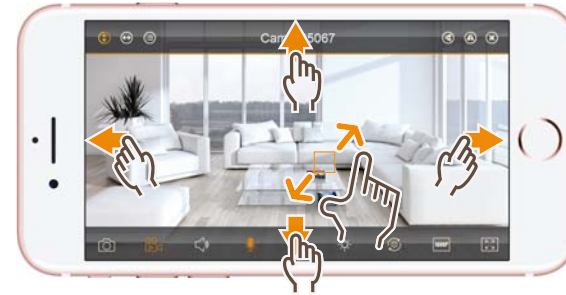


**Tips: turn on the Microphone; you will see a pop-up button "Hold to Talk," Hold this button to talk.**

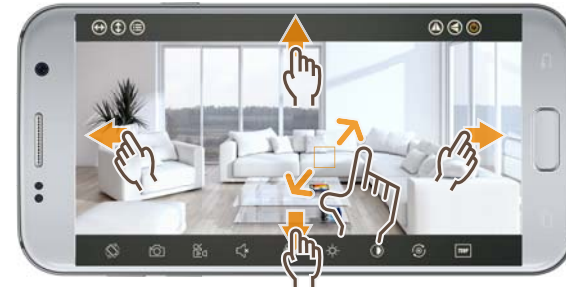
- |                     |                       |                                  |
|---------------------|-----------------------|----------------------------------|
| Cruise Vertically   | Snapshot to phone     | Restore to default               |
| Cruise Horizontally | Record video to phone | 480P/1080P                       |
| Menu                | Audio on/off          | Contract                         |
| Flip                | Microphone on/off     | IR LED Off                       |
| Mirror              | Contrast              | LED Auto Mode                    |
| Exit                | Brightness            | <b>Preset</b> Set or Call Preset |

**Pan / Tilt / Zoom Control**

When you slide on the screen, if it doesn't turn any more, it means it arrives the end of this direction, please turn it in opposite direction.



iOS



Android

## How to connect the camera to the second Phone?

After you use one phone to get your camera connected, if you would like to add your camera to the second phone.

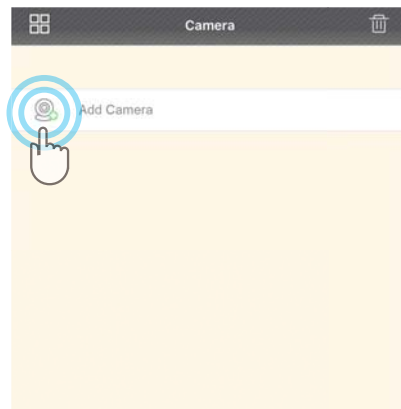
### Option A Locally

If your second phone can be connected to the same WiFi as your camera, please follow the instruction in **Page 11~12**.

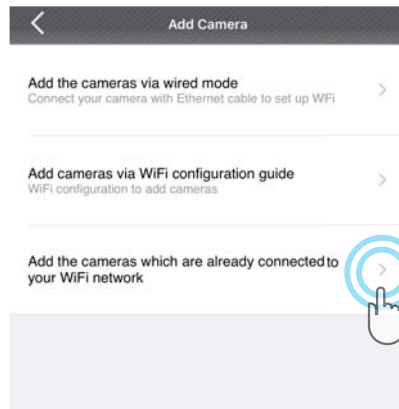
### Option B Remotely

If your second phone can not be connected to the same WiFi, please follow below instructions.

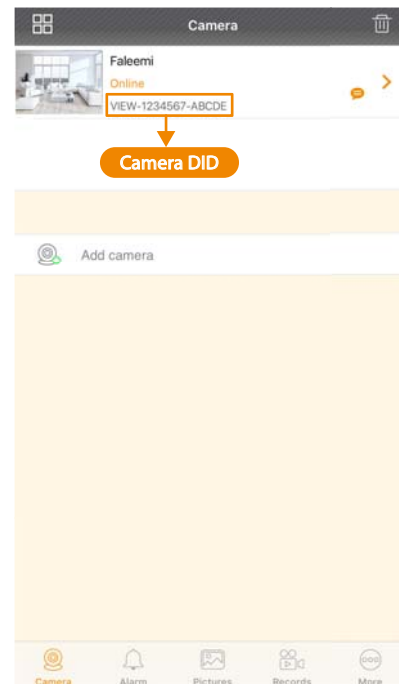
1. Download the Faleemi App to your second phone.
2. Open the Faleemi App, Click on **[Add Camera]**.



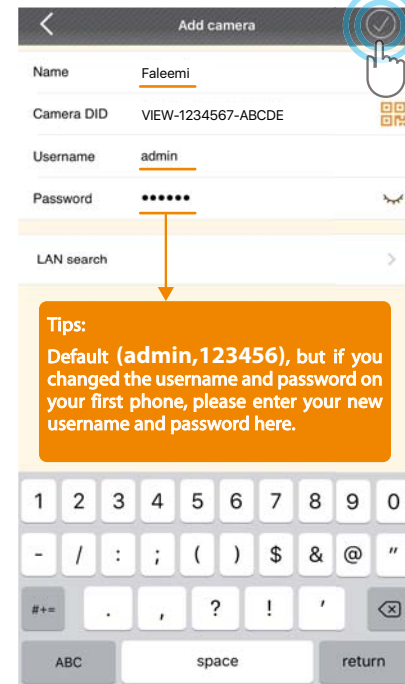
3. Click on **[Add the cameras which are already connected to your WiFi network]**.



4. Please find your camera DID (something like **VIEW-1234567-ABCDE**) in your first phone or the label on the camera.



5. Give your camera a name, and input camera DID, user name and password, click on **[✓]**. It will take you to the home page.



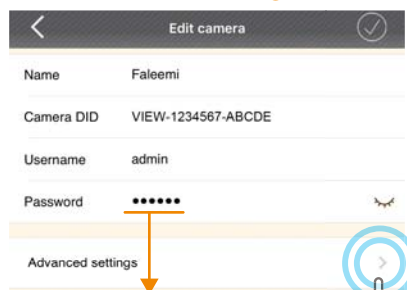
## Advanced Settings

Please follow below steps to go to Advanced Settings to do more settings.

1. Click on [ > ].

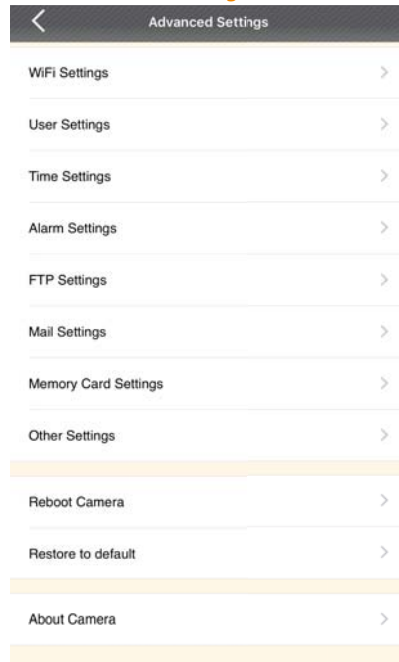


2. Click on [Advanced Settings].



**Tips:**  
If you change your password, please remember to update the new password to your other phone and click on "✓"

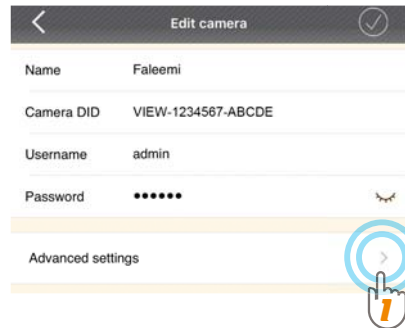
3. Do [Advanced Settings] here.



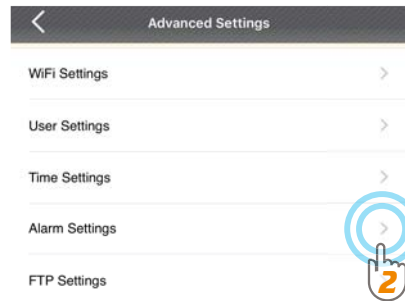
## How to do the settings for receiving message alert on your phone?

### [Alarm Settings]

1. Click on [ > ].

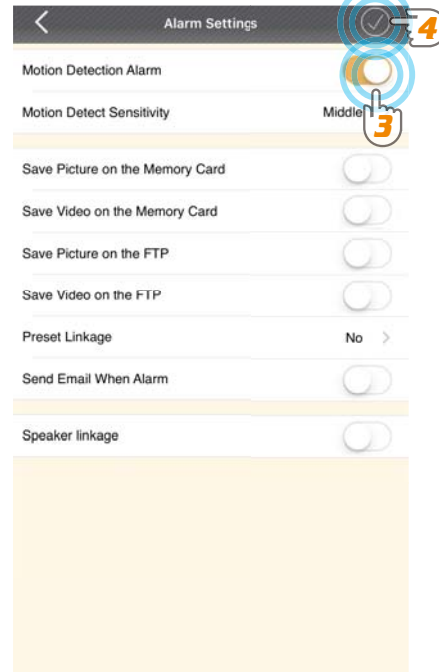


2. Click on [Alarm Settings].



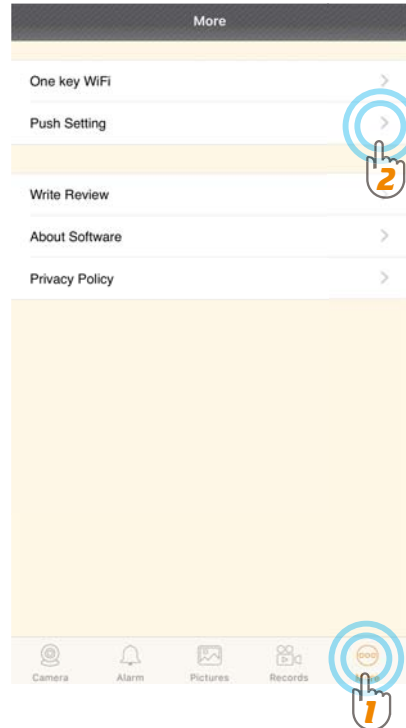
3. Enable [Motion Detection Alarm].

4. Click on [ ✓ ].

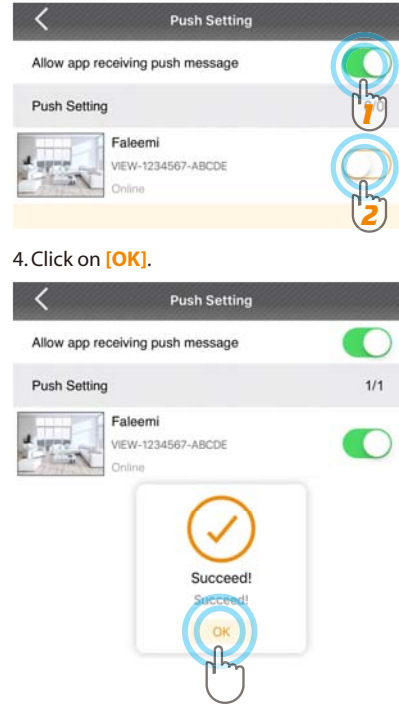


## [Push Setting - iOS]

1. Click on **[More]**.
2. Click on **[Push Setting]**.



3. Find the camera you want to receive message alert and turn on the button **[Allow app receiving push message]**.



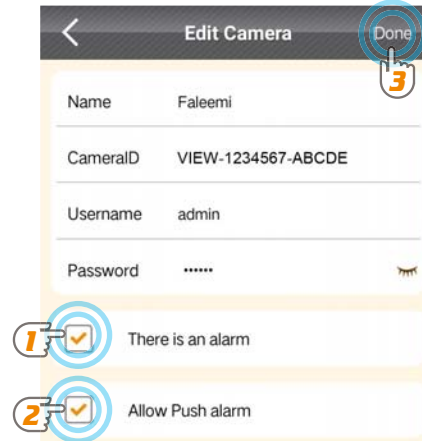
4. Click on **[OK]**.

## [Push Setting - Android]

1. Click on **[ > ]**.

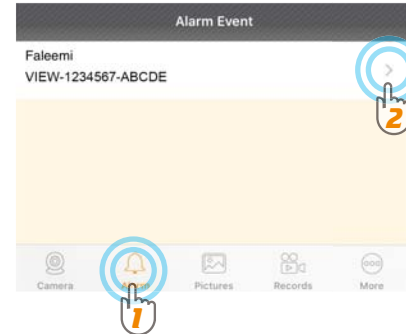


2. Enable **[There is an alarm]**, **[Allow Push alarm]**
3. Click on **[ ✓ ]**.



## Alarm Event

1. Click on **[Alarm]**.
2. Click on **[ > ]**.

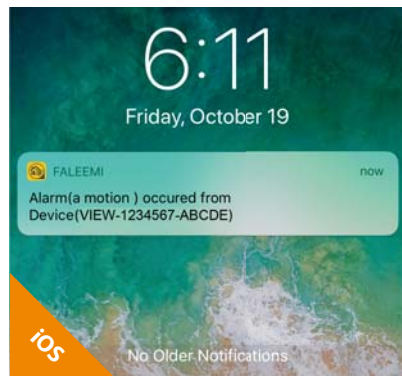


3. It shows alarm log list.

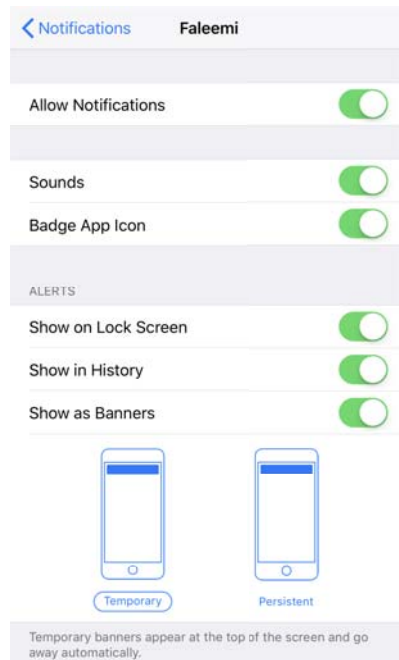


## Notifications

You will receive text messages when there's motion.



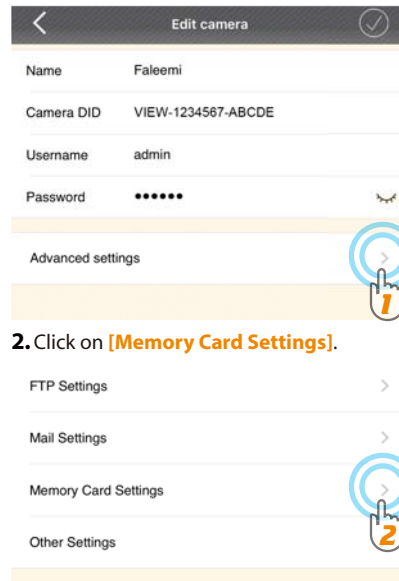
If you don't receive the message, please go to your phone's **[Settings]—[Notifications]—[Faleemi APP]** to check if you turn on the button **"Allow Notifications"**.



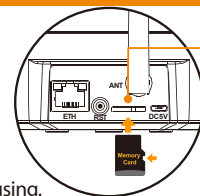
## How to set it to record constantly to the memory card?

\* Please format your memory card before using.

1. Click on [ > ].



2. Click on [Memory Card Settings].



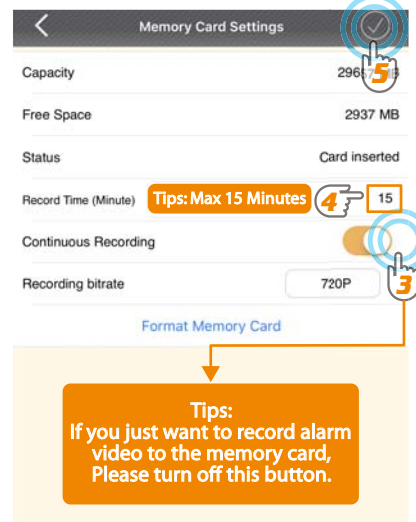
## Memory Card Slot

Please insert the Micro SD card as what shows at left. Suggest using Micro SDHC/SDXC (\* MicroSD, MicroSDHC/SDXC text and logo are the trademark of SD-3C, LLC)

3. Enable [Continuous Recording].

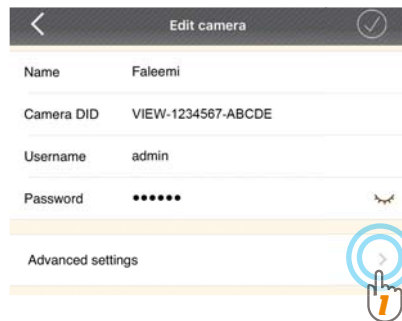
4. Set [Record Time] (15 Mins Max).

5. Click on [ ✓ ].

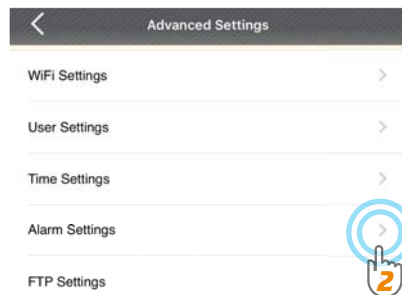


## How to record alarm video to the memory card?

1. Click on [ > ].



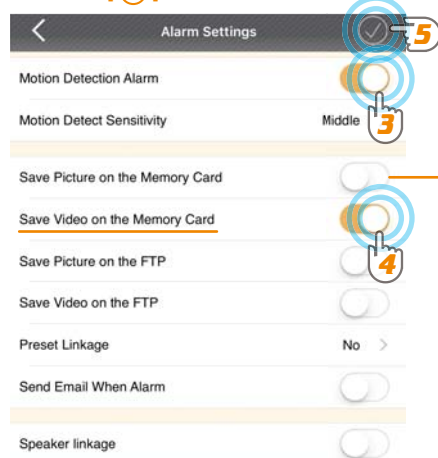
2. Click on [Alarm Settings].



3. Enable [Motion Detect Alarm].

4. Enable [Save Video on the Memory Card].

5. Click on [ ✓ ].



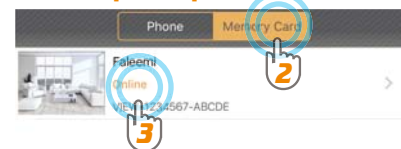
**Tips:**  
 Please turn off the button  
 [Save Picture on the memory card].  
 Since you can only save either picture  
 or video on memory card at once.

## How to view the recorded video on memory card?

1. Click on [Records].

2. Click on [Memory Card].

3. Click on [Camera].



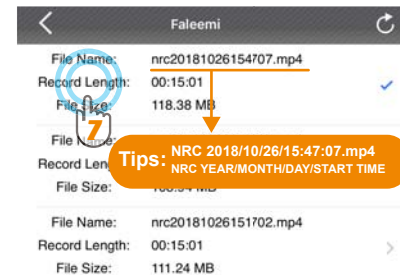
4. Click on [All], Select recording.

5. Select Date.

6. Click on [ ✓ ].



7. Click on the file to playback the recorded video.



## Troubleshooting Frequently Asked Questions

1. If you see the blue light goes off instead of solid on, the WiFi password you just input may be wrong. Please reset the camera (instructions in **Page 28**) and do the setup again.
2. If your WiFi password was correct but still failed.
  - (a). Please make sure your phone is connected to your **2.4GHz WiFi** (not 5GHz WiFi) before doing the setup.
  - (b). Your 2.4GHz WiFi name (SSID) must be different from your 5.0GHz one.
  - (c). Please sure your WiFi name and password do not have the special characters " & " and " ' "(apostrophe).

If you are not sure, please go to your router settings to find this out.

If you don't know how to go to your router settings, please visit our website

**[www.faleemi.com/blocks/router](http://www.faleemi.com/blocks/router)** to find the instructions.

For more setting guides,

Please visit our website:

**<https://www.faleemi.com/faq>**



**If you don't find the instructions you are looking for there, Please contact us by**

Email: **[support@faleemi.com](mailto:support@faleemi.com)**

Skype: **[support@faleemi.com](https://www.faleemi.com)**

Phone: **213 293 3560**

EST: 6am~10am, 8pm-11pm

PST: 6am~7am, 5pm-12pm



**When you call us, please wait some more moment until we pick up the phone.**

## 1. How do I change my camera password?



**To ensure the security of your camera, you are suggested changing the default password.**

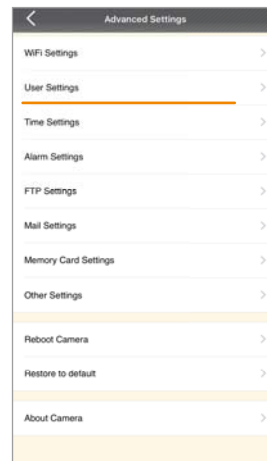
1. Click on [ > ].



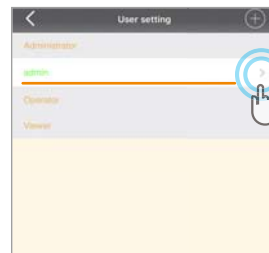
2. Click on [Advanced Settings].



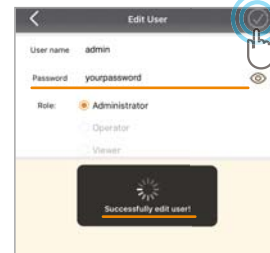
3. Click on [User Settings].



4. Select [admin], Click on [ > ].



5. Enter your new password, Click on [ ✓ ].



**Record your new password here:**

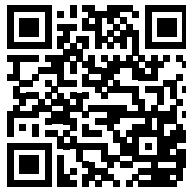
2. If you will be away from your camera for a long time, for example, you will be on holiday for several months, there may be power outage or network disconnection.

### We suggest you using Timer Restart option.

You can set the camera to reboot by itself during this time period.

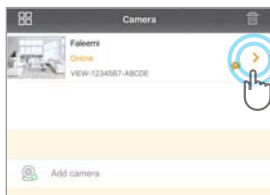
### Please refer to this instruction to do the setup.

<http://support.faleemi.com/help/rebot.pdf>

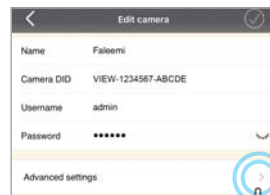


### 3. How do I turn up/down the volume?

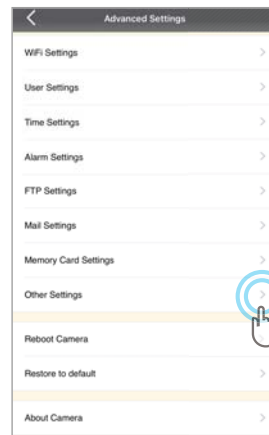
1. Click on [ > ].



2. Click on [Advanced Settings].



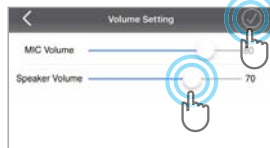
3. Click on [Other Settings].



4. Click on [Volume Setting].



5. Slide on the button to turn up/down the volume and click on [ ✓ ].



4. If you have several cameras, please set them up one by one according to the instruction from page 3. After all of them are set up, please follow below steps to use multi-view function.



### 5. How do i change my video stream resolution?

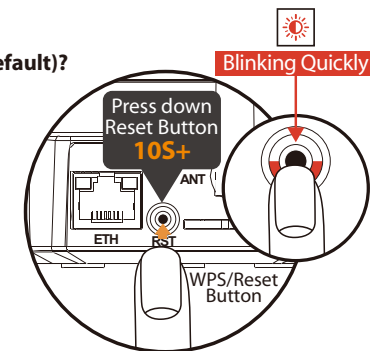
Click on the icon  to change the resolution.

### 6. I mounted my camera upside down, how do I flip my camera's video stream?

Click on   to flip and mirror your camera.

### 7. How to reset your camera (restore to factory default)?

Push down the "Reset" button for around **10-15 seconds** until the **red light changes from blinking slowly to very quickly** and then let the Reset button go. If the reset is done successfully, **you will hear beep**. The camera will reboot automatically.





## 8. How do I change the WiFi SSID on my router?

### Windows 7



<https://youtu.be/8gx60SEHSu4>

### Windows 10



<https://youtu.be/V3pgXHvQ67U>

### MAC



<https://youtu.be/qzwRIwLnNPg>

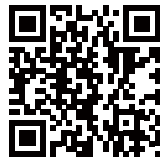
For more router settings, please visit

<https://www.faleemi.com/blocks/router>

If there is no the guide

for your router settings,

please email us at [support@faleemi.com](mailto:support@faleemi.com)



More Router Settings

## 9. How do I find the WiFi MAC address of my camera?

If you need the WiFi MAC address of the camera to connect it to your router, please take the photo of the label on the camera and send it to

[support@faleemi.com](mailto:support@faleemi.com).

We will provide you with the WiFi Mac address



## 10. How to set Faleemi camera IP Address and Port ?

Please visit

<https://youtu.be/2uFUQkM6cBo>



## 11. How to set Email alert?

Please visit

<http://support.faleemi.com/mail/alert.pdf>

If there is no the guide for your Email server,

Please email us at [support@faleemi.com](mailto:support@faleemi.com)



## 12. How to link your camera to your PC/Mac by Faleemi Plus?

**Faleemi Plus for Windows:**

[http://support.faleemi.com/software/Faleemi\\_Plus\\_v1.0.2.exe](http://support.faleemi.com/software/Faleemi_Plus_v1.0.2.exe)

**Faleemi Plus for Mac:**

[http://support.faleemi.com/software/Faleemi\\_Plus\\_v1.0.2.dmg](http://support.faleemi.com/software/Faleemi_Plus_v1.0.2.dmg)

### Windows



<https://youtu.be/sEuauwrchbs>

### MAC



<https://youtu.be/pljGg0l86N8>

### 13. What do I do when I'm prompted "Exceed MAX User"?

- A.** It supports up to 4 users to watch at the same time, if the camera has more than 4 devices in use, please exit the other devices completely and re-enter.
- B.** If no more than 4 devices are in use, please exit the Faleemi app completely and re-enter
- C.** If you are still prompted to exceed the number of users, please reset the camera (**page 28**), start it over again (**page 3**) and then change the camera password as per the instructions in **page 26**.