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Version.07.2019

Made in China



# Quick Start Guide

FSC882



We at Faleemi are committed to do our part in protecting our environment. In this continuing effect, we have supplied the detailed manuals, documentation, software, troubleshooting and video guides on our website.



[www.faleemi.com/support](http://www.faleemi.com/support)

# Thank You

Dear Customer,

Thank you for choosing Faleemi among all the brands. We hope our products will protect your home and give you peace of mind.

At Faleemi, we truly care about our customers' Purchase Experience and User Experience, so "Customer satisfaction guaranteed is our goal". We are 100% dedicated to your complete satisfaction.

If your experience has been something less than amazing, or need additional information, please drop us an email at [support@faleemi.com](mailto:support@faleemi.com). Or you are welcome to visit our website [www.faleemi.com/faq](http://www.faleemi.com/faq) for more information. Please do remember that we are always more than happy to ensure you're a HAPPY Customer.

As a growing company, we are improving all aspects of our service and products. If you got any suggestion or comment, welcome to let us know. We will continue to improve and provide our customers with quality products and service.

Yours sincerely,

Team Faleemi



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[facebook.com/FaleemiCamera](https://facebook.com/FaleemiCamera)

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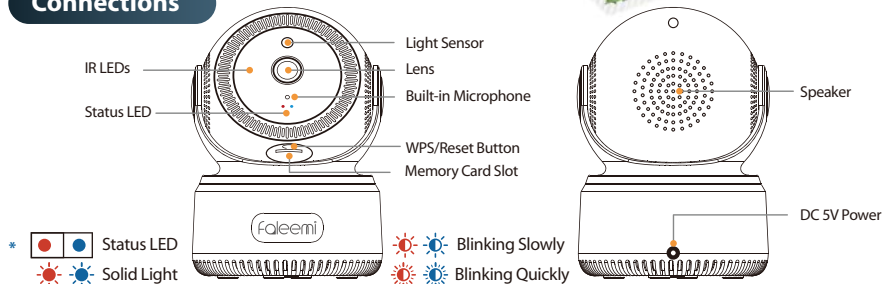
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## What's in the box?

- Faleemi 1080P Pan&Tilt WiFi IP Camera FSC882
- Ceiling/Wall Mounting Bracket
- Mounting Screws & Plugs
- Power Adapter
- Quick Start Guide



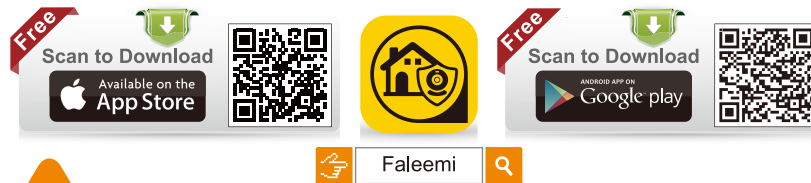
## Connections



Indicator Light Status	Device Status
Red light is blinking slowly	Power up and activating
Red and blue lights are blinking slowly	The device is ready to connect
Blue light is blinking quickly	The device is receiving the WiFi signal or connecting to the WiFi
Blue and red lights are solid and steady	The device is connected to the network
Red light is blinking quickly	The device is reset to restore to factory default
Blue light goes off	The device failed to connect to the network

## Download the Faleemi APP (Android / iOS) before doing the setup

Connect your mobile device to your WiFi and download the App "Faleemi" from the App Store or Google Play store, or scan below QR code to download it.



**Before configuring your camera, please read the points below.**

- Please make sure the camera is in the same room, close to the router, before performing the setup. You can relocate it to where you want after it is all set up. You just unplug it and move it to the new location and plug it in, the camera will connect to your WiFi automatically, no need to set it up again.
- Please make sure your phone is connected to your **2.4GHz WiFi (not cellular data and 5GHz WiFi)** before doing the setup. Your 2.4GHz WiFi name (SSID) must be different from your 5.0GHz one.

Please make sure your WiFi name and password do not have the special characters " & " and " ' "(apostrophe).

If you are not sure, please go to your router settings to find this out.

**Note: THIS WILL NOT AFFECT THE 5GHz WIFI USE OF YOUR OTHER WIRELESS DEVICES :)**

If you don't know how to go to your router settings, please visit our website

[www.faleemi.com/blocks/router](http://www.faleemi.com/blocks/router) to find the instructions or contact us at [support@faleemi.com](mailto:support@faleemi.com).

- If you don't see the **blue light** , please do a "Factory Reset". This process is outlined on **Page 30** of this manual. ["5. How to reset your camera (restore to factory default)?"].

**Now, please follow below instructions to get your camera set up.**

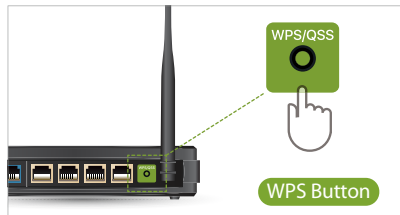
## Setup Option A: WPS/QSS Button Setup


Please check if your WiFi router has a “WPS/QSS” button or a WPS icon (See below picture). Please check your router’s top, 2 sides, back or bottom. If you find it, please follow below steps to do the setup.



If you don't find it, there are still 2 options for you to set up the camera. Please turn to **Page 5** for Setup Option B: One Key WiFi Setup or **Page 9** for Setup Option C: Add cameras via WiFi configuration guide.

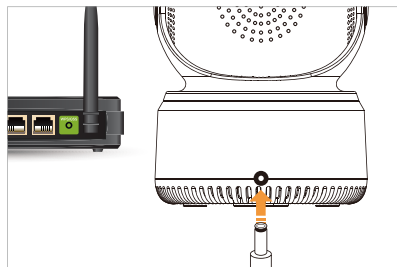
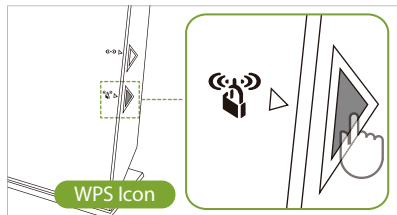
**WPS:** Wi-Fi Protected Setup (Wi-Fi Simple Config) is a network security standard to create a secure wireless home network. The standard emphasizes usability and security.



1. Please **put your camera close to your WiFi router** and plug it in, you will hear “Beep”. The camera is initializing by rotating from left to right and up to down and stop in center finally. And then you will see the red and blue lights are blinking slowly. 



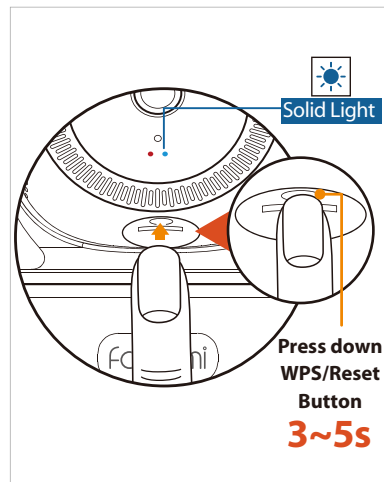
Note: when the camera is startup, it will sound one “Beep”




2. Please press down the reset button for about 3~5 seconds and then let it go.

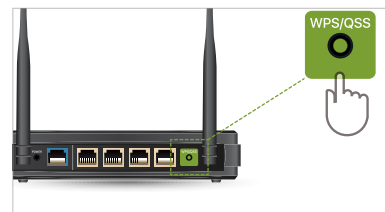


**CAUTION:** The button is small. Holding for longer than 10 seconds will reset the camera.

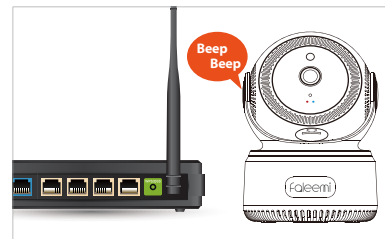


And then you will see the blue light turns on, solid and steady (not blinking).

3. When you see the solid blue light , please press the WPS button for 3 seconds on your router **before 30 seconds has passed.**




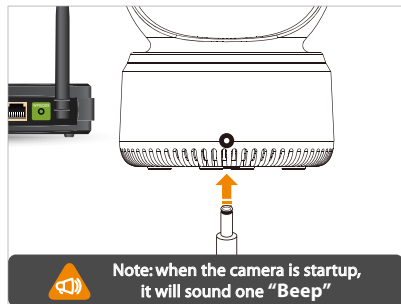
You will see the blue light on the camera blinking very fast and then hear **2 Beep**. The camera is connecting to your WiFi.




4. Wait for around 30 seconds until you see the blue light is flashing slowly again. And follow **Page 7** to add the camera to your mobile/tablet Faleemi APP.

## Setup Option B: One Key WiFi

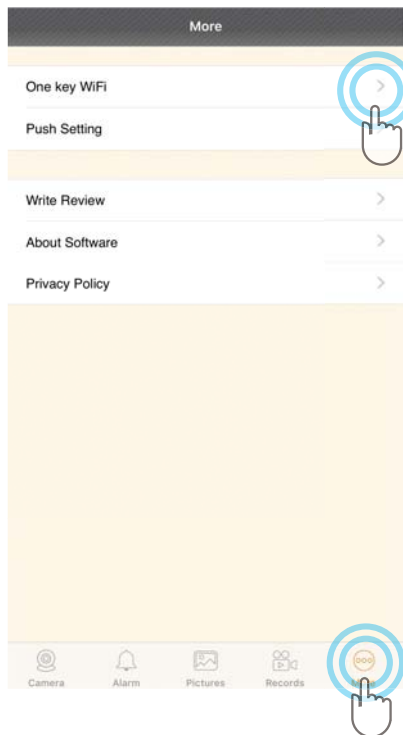
1. Please **put your camera close to your WiFi router** and plug it in, you will hear "Beep". The camera is initializing by rotating from left to right and up to down and stop in center finally. And then you will see the red and blue lights are blinking slowly. 



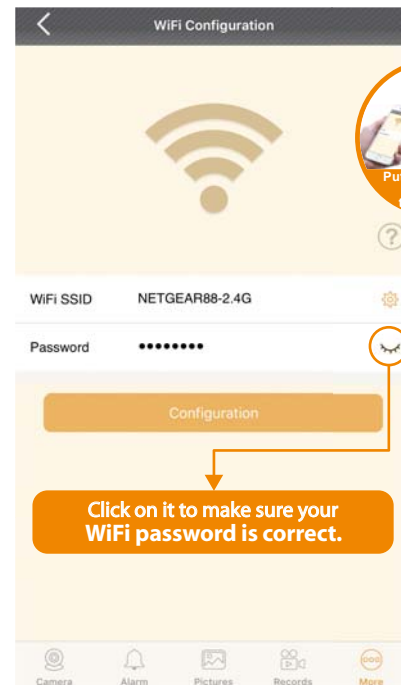
**5 mins NOTE** Only when it blinks red and blue slowly , should you start to do the setup. It lasts **only 5 mins** after the camera is powered up.

If you don't do the setup in 5 mins, please unplug the camera and plug it in again to get another 5 mins setting time.

2. Open the Faleemi App, click on the menu icon **[More]**, Click on **[One key WiFi]**.

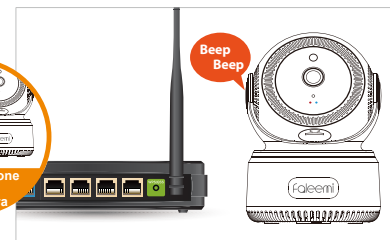


3. Enter your 2.4GHz WiFi password, Click on **[Configuration]**.



Note: When click on "Configuration" button. Your phone will make a loud sound to transmit the data to the camera.

4. After the configuration is succeeded, the camera will sound with 2 Beeps.



## Troubleshooting

1. If you see the blue light goes off instead of solid on, the WiFi password you just input may be wrong. Please reset the camera (instructions in **Page 30**) and do the setup again.
2. If your WiFi password was correct but still failed, the WiFi you were connected may be 5GHz WiFi.
3. If all your WiFi and password were correct, it is still failed, there may be the special characters apostrophe (') and ampersand (&) in your WiFi SSID or password.

5. And follow **Page 7** to add the camera to your mobile/tablet Faleemi APP.

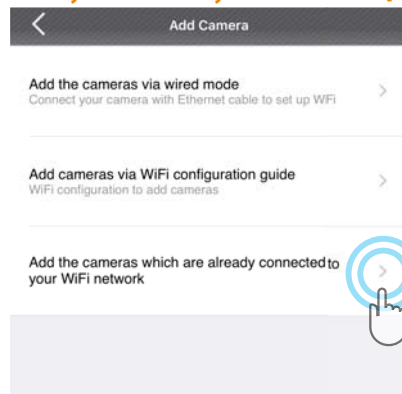
## Add the connected camera to Faleemi App

\*Please make sure the phone is connected to the same WiFi as the camera you've connected to.

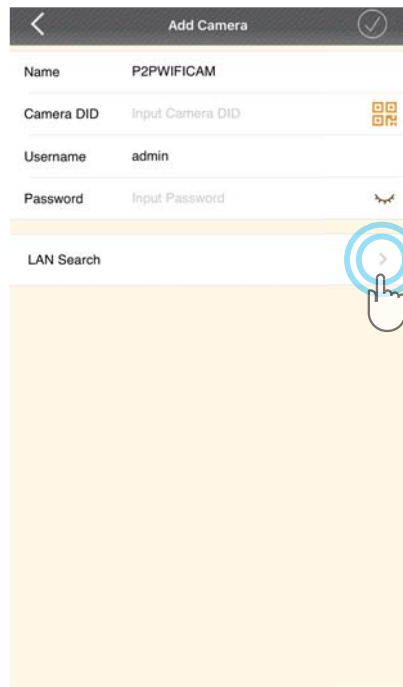
1. Click on **[Add Camera]**.



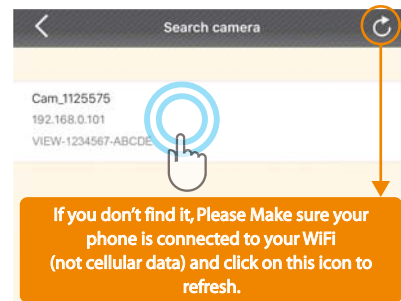
2. Click on **[Add the cameras which are already connected to your WiFi network]**.



3. Click on **[LAN Search]**.

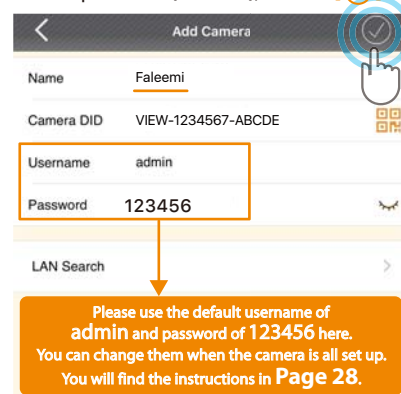


4. Click on the camera searched.



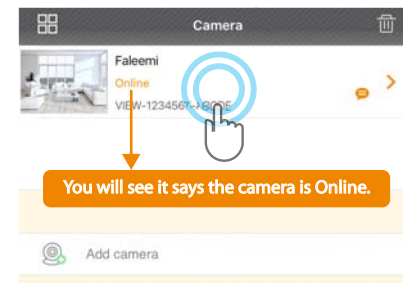
If you don't find it, Please Make sure your phone is connected to your WiFi (not cellular data) and click on this icon to refresh.

5. Give your camera a name, and put the default password (123456), click on **[✓]**.



Please use the default username of **admin** and password of **123456** here. You can change them when the camera is all set up. You will find the instructions in **Page 28**.

6. You will see it says the camera is **Online**. Congratulations! Your camera is all set up. **Click on the image** to enjoy viewing and controlling it now.




You will see it says the camera is Online.

**Congratulations!**  
Your camera is connected now

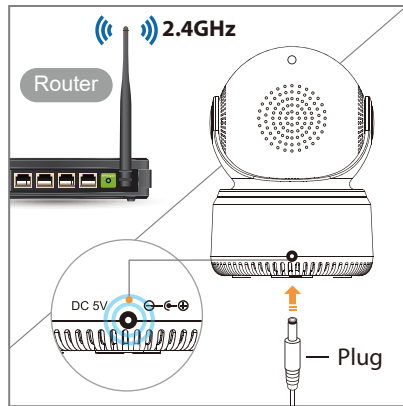
1. To ensure the security of your camera, you are suggested changing the default password. Please refer to the Instruction in **Page 28**.
2. You can relocate the camera now. Please just unplug it and move it to the new location and plug it in, the camera will connect to your WiFi automatically, no need to set it up again.  
\* But please make sure the new location will be not far from your router.

## Setup Option C: Add cameras via WiFi configuration guide


1. Please **put your camera close to your WiFi router** and plug it in, you will hear **"Beep"**. The camera is initializing by rotating from left to right and up to down and stop in center finally. And then you will see the red and blue lights are blinking slowly. 



Note: when the camera is startup, it will sound one "Beep"

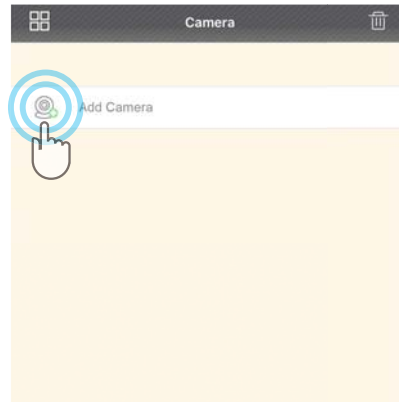


**5 mins NOTE**

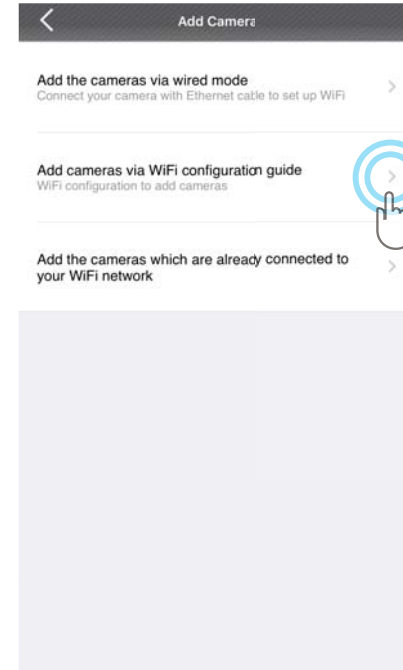
Only when it blinks red and blue slowly , should you start to do the setup. It lasts **only 5 mins** after the camera is powered up.

If you don't do the setup in 5 mins, please unplug the camera and plug it in again to get another 5 mins setting time.

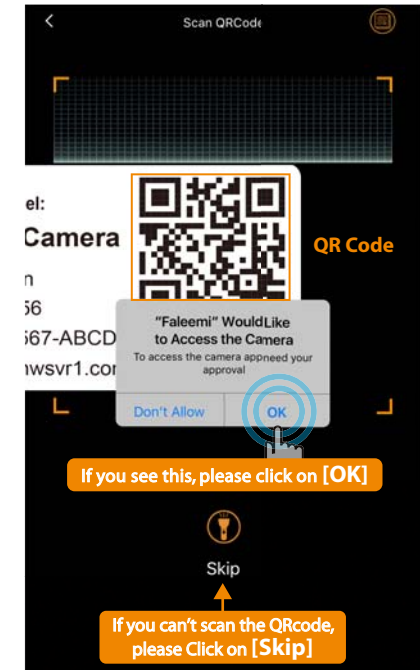
2. Open the Faleemi App, click on **[Add Camera]**.



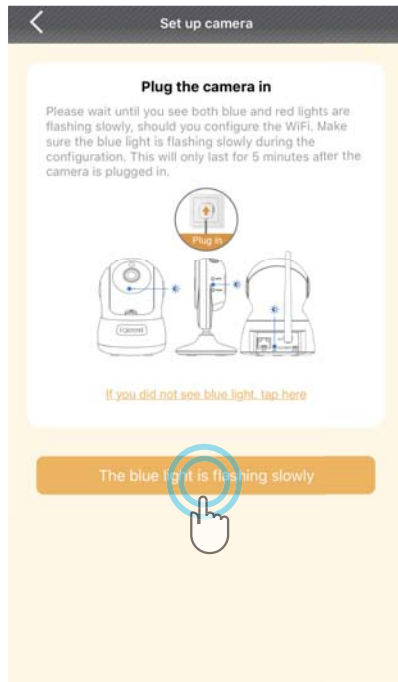
3. Click on **[Add cameras via WiFi configuration guide]**.



4. Please scan the QR Code at the bottom of the camera.



5. Click on **[The blue light is flashing slowly]**.



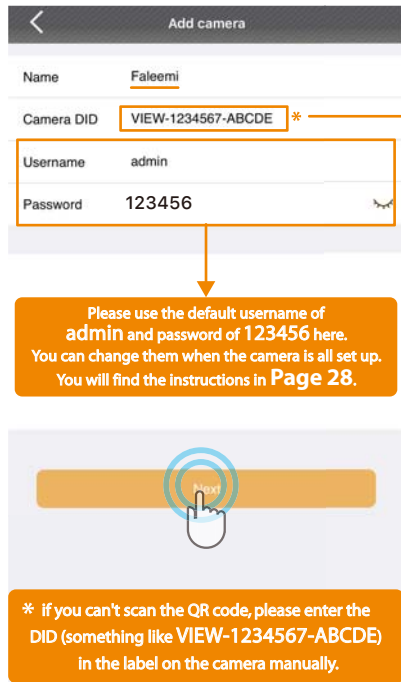
**Plug the camera in**

Please wait until you see both blue and red lights are flashing slowly, should you configure the WiFi. Make sure the blue light is flashing slowly during the configuration. This will only last for 5 minutes after the camera is plugged in.

*If you did not see blue light, tap here*

The blue light is flashing slowly

6. Type in the name you have selected for your camera and click on **[Next]**.



**Name** Faleemi

**Camera DID** VIEW-1234567-ABCDE \*

**Username** admin

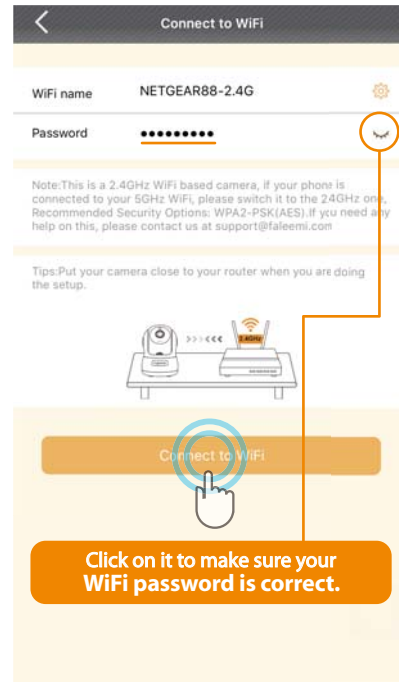
**Password** 123456

Please use the default username of **admin** and password of **123456**. You can change them when the camera is all set up. You will find the instructions in **Page 28**.

Next

\* if you can't scan the QR code, please enter the DID (something like VIEW-1234567-ABCDE) in the label on the camera manually.

7. Input your WiFi password and click on **[Connect to WiFi]**.



**WiFi name** NETGEAR88-2.4G

**Password** ●●●●●●●●

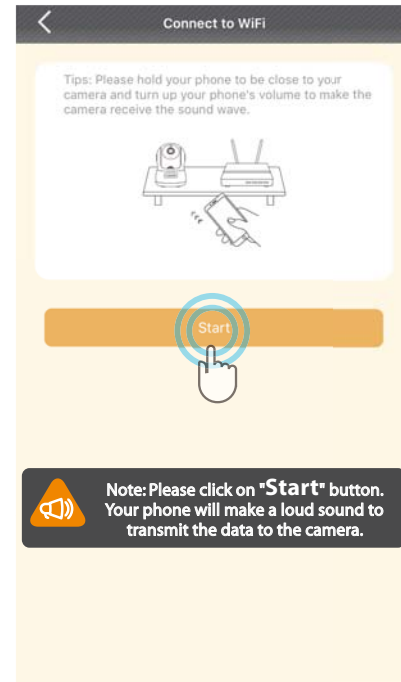
Note: This is a 2.4GHz WiFi based camera, if your phone is connected to your 5GHz WiFi, please switch it to the 2.4GHz one. Recommended Security Options: WPA2-PSK(AES). If you need any help on this, please contact us at support@faleemi.com

Tips: Put your camera close to your router when you are doing the setup.

Connect to WiFi

Click on it to make sure your WiFi password is correct.

8. Click on **[Start]**.



Tips: Please hold your phone to be close to your camera and turn up your phone's volume to make the camera receive the sound wave.

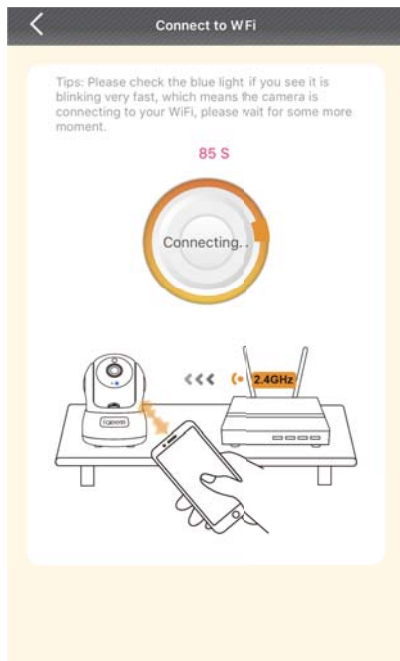
Start

Note: Please click on **"Start"** button. Your phone will make a loud sound to transmit the data to the camera.

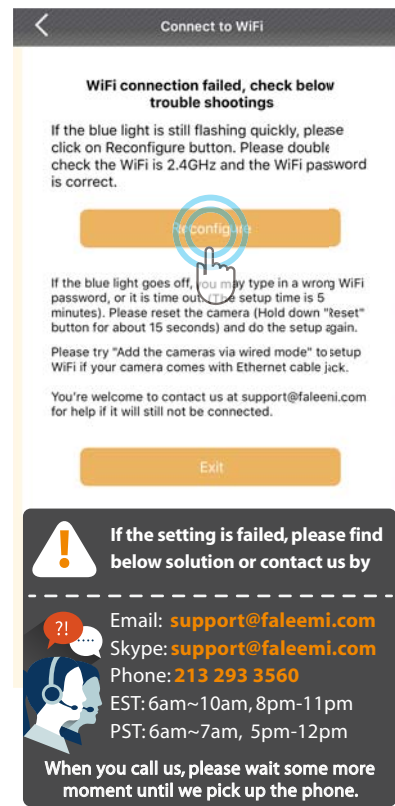
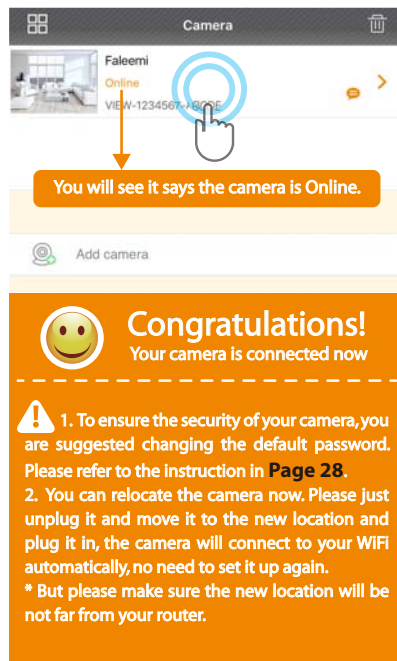


**9. Connect to WiFi.**

When the camera receives the WiFi signal, it will sound with 2 beeps. When the connection is successful, it will take you to the camera page.

**10. You will see it says the camera is Online.**

Congratulations! Your camera is all set up. **Click on the image** to enjoy viewing and controlling it now.

**Troubleshooting**

**1.** If you see the blue light goes off instead of solid on, the WiFi password you just input may be wrong. Please reset the camera (instructions in **Page 30**) and do the setup again.

**2.** If your WiFi password was correct but still failed.

(a). Please make sure your phone is connected to your **2.4GHz WiFi** (not 5GHz WiFi) before doing the setup.

(b). Your 2.4GHz WiFi name (SSID) must be different from your 5.0GHz one.

(c). Please sure your WiFi name and password do not have the special characters "&" and "'"(apostrophe).

If you are not sure, please go to your router settings to find this out.

If you don't know how to go to your router settings, please visit our website

**[www.faleemi.com/blocks/router](http://www.faleemi.com/blocks/router)** to find the instructions.

For more FAQ information, please visit **<https://www.faleemi.com/faq/>**

Or contact us :

**[support@faleemi.com](mailto:support@faleemi.com)**

**Live Video Interface**



**Tips: turn on the Microphone; you will see a pop-up button "Hold to Talk", Hold this button to talk.**

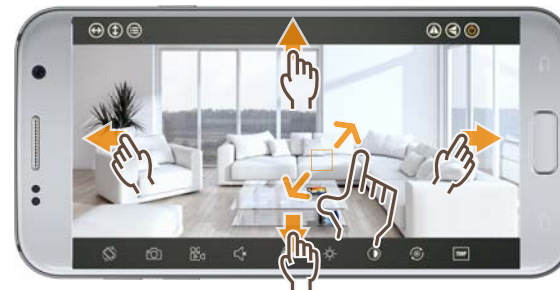
- |                     |                       |                                  |
|---------------------|-----------------------|----------------------------------|
| Cruise Vertically   | Snapshot to phone     | Restore to default               |
| Cruise Horizontally | Record video to phone | 480P/1080P                       |
| Menu                | Audio on/off          | Contract                         |
| Flip                | Microphone on/off     | IR LED Off                       |
| Mirror              | Contrast              | LED Auto Mode                    |
| Exit                | Brightness            | <b>Preset</b> Set or Call Preset |

**Pan / Tilt / Zoom Control**

When you slide on the screen, if it doesn't turn any more, it means it arrives the end of this direction, please turn it in opposite direction.



iOS



Android

## How to connect the camera to the second Phone?

After you use one phone to get your camera connected, if you would like to add your camera to the second phone.

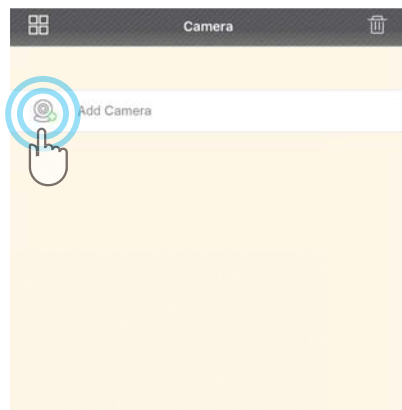
### Option A Locally

If your second phone can be connected to the same WiFi as your camera, please follow the instruction in **Page 7**.

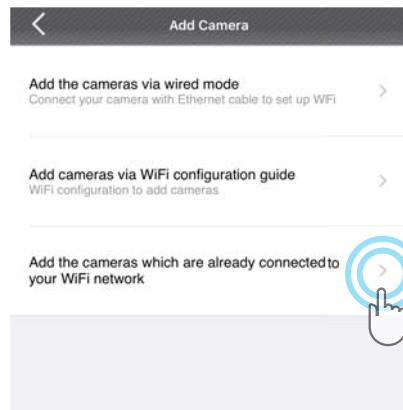
### Option B Remotely

If your second phone can not be connected to the same WiFi, please follow below instructions.

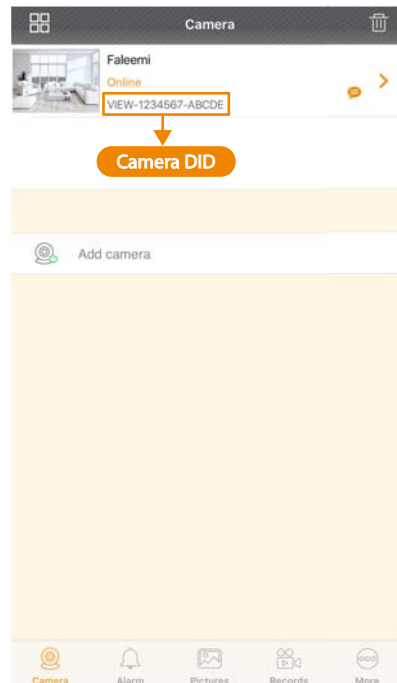
1. Download the Faleemi App to your second phone.
2. Open the Faleemi App, Click on **[Add Camera]**.



3. Click on **[Add the cameras which are already connected to your WiFi network]**.

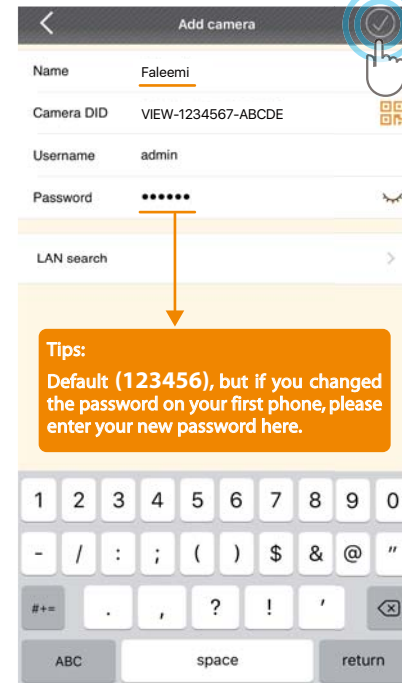


4. Please find your camera DID (something like **VIEW-1234567-ABCDE**) in your first phone or the label on the camera.



5. Give your camera a name, and input Camera DID, Password, click on **[✓]**.

It will take you to the home page.



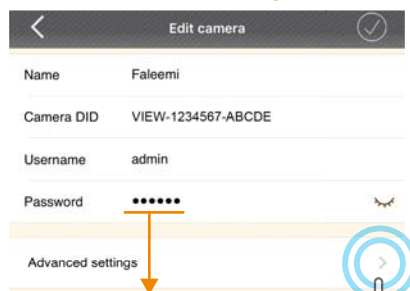
## Advanced Settings

Please follow below steps to go to Advanced Settings to do more settings.

1. Click on the icon [ > ].

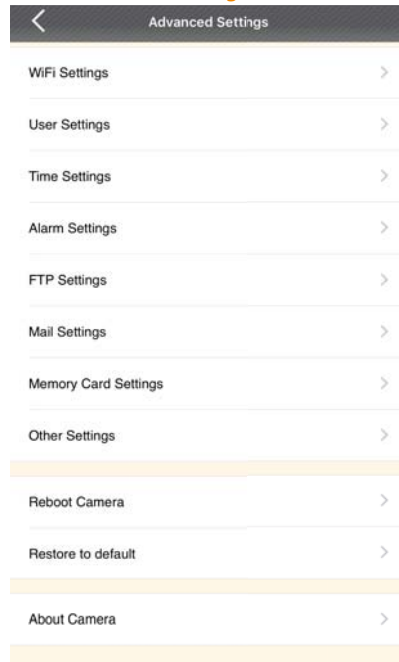


2. Click on [Advanced Settings].



**Tips:**  
If you change your password, please remember to update the new password to your other phone and click on "✓"

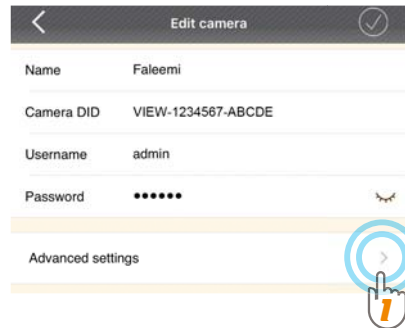
3. Do [Advanced Settings] here.



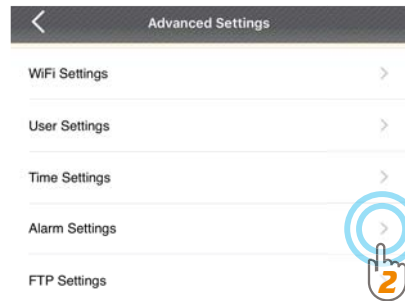
## How to do the settings for receiving message alert on your phone?

### [Alarm Settings]

1. Click on the icon [ > ].

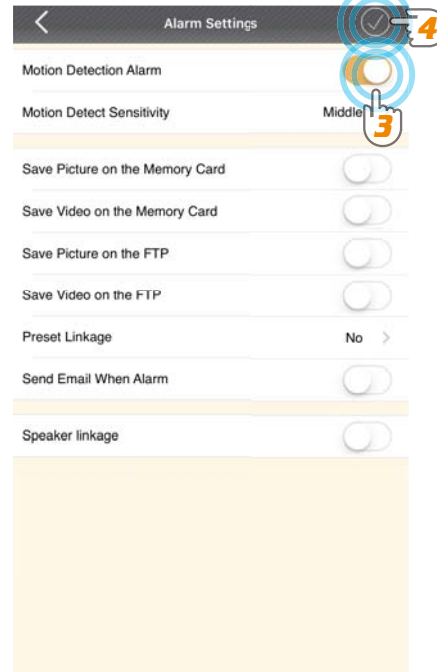


2. Click on [Alarm Settings].



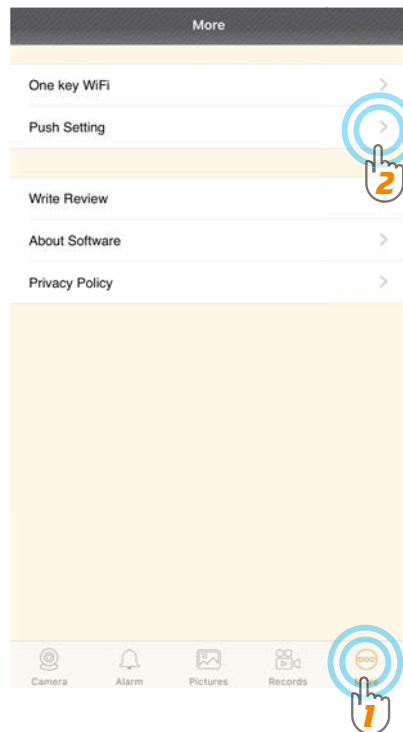
3. Enable [Motion Detection Alarm].

4. Click on [✓].

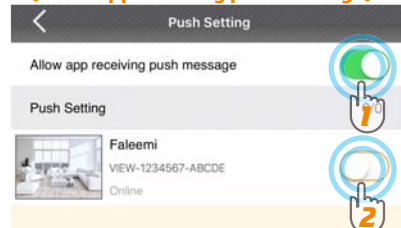


### [Push Setting- iOS]

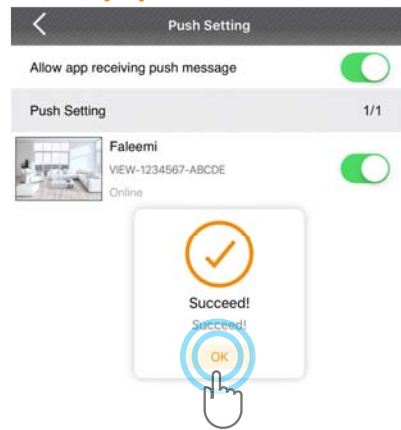
1. Click on **[More]**.
2. Click on **[Push Setting]**.



3. Find the camera you want to receive message alert and turn on the button **[Allow app receiving push message]**.



4. Click on **[OK]**.

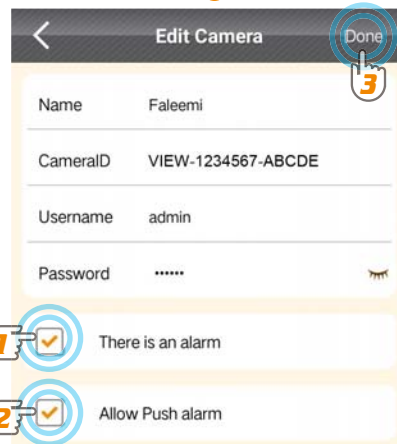


### [Push Setting- Android]

1. Click on the icon **[ > ]**.

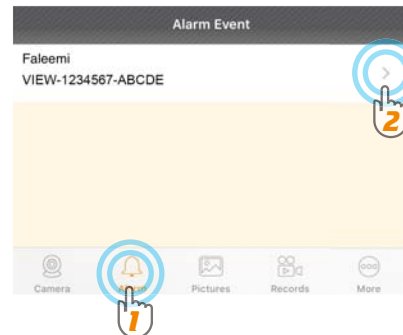


2. Enable **[There is an alarm]**, **[Allow Push alarm]**
3. Click on **[ ✓ ]**.



### Alarm Event

1. Click on **[Alarm]**.
2. Click on **[ > ]**.

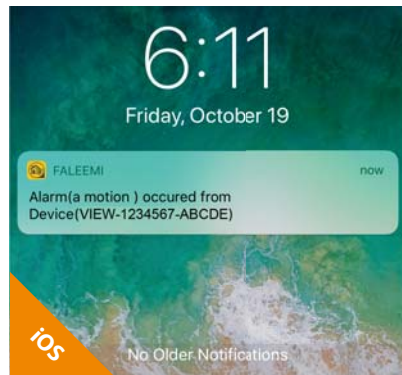


3. It shows alarm log list.

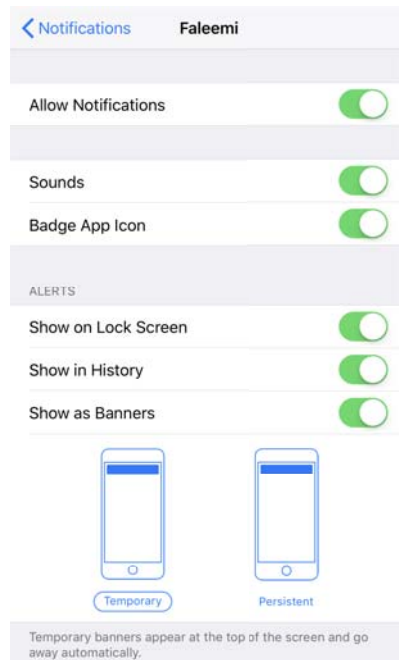


## Notifications

You will receive text messages when there's motion.



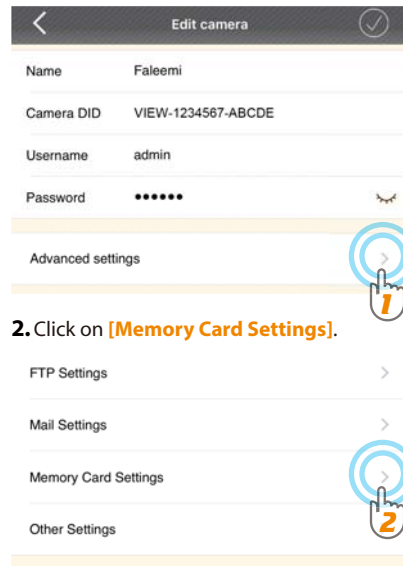
If you don't receive the message, please go to your phone's **[Settings]—[Notifications]—[Faleemi APP]** to check if you turn on the button **"Allow Notifications"**.



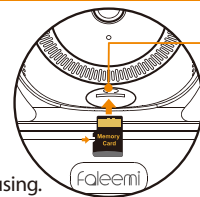
## How to set it to record constantly to the memory card?

\* Please format your memory card before using.

1. Click on the icon [ > ].



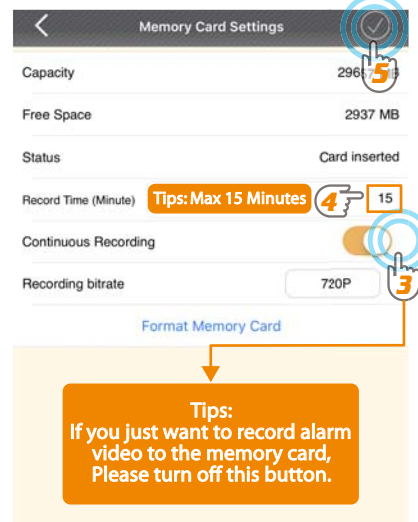
2. Click on **[Memory Card Settings]**.



## Memory Card Slot

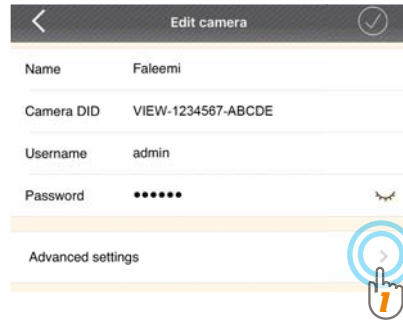
Please insert the Micro SD card as what shows at left. Suggest using Micro SDHC/SDXC (\* MicroSD, MicroSDHC/SDXC text and logo are the trademark of SD-3C, LLC)

3. Enable **[Continuous Recording]**.
4. Set **[Record Time]** (15 Mins Max).
5. Click on [ ✓ ].

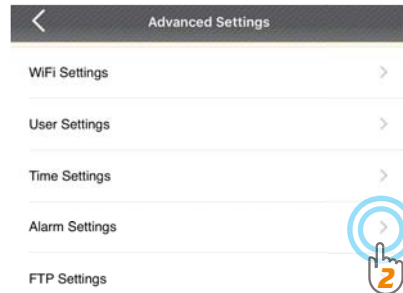


## How to record alarm video to the memory card?

1. Click on the icon [ > ].



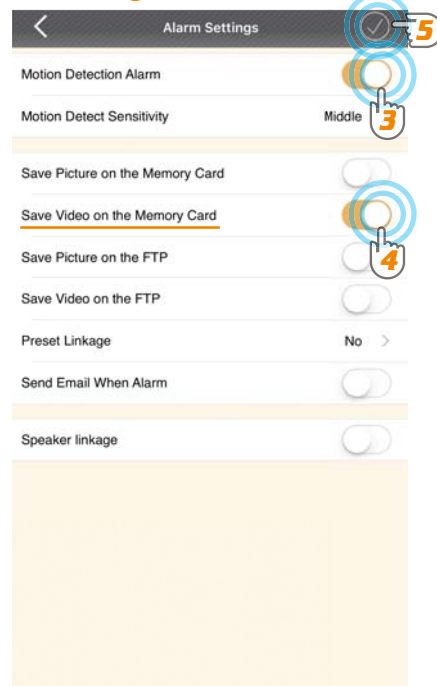
2. Click on [Alarm Settings].



3. Enable [Motion Detect Alarm].

4. Enable [Save Video on the Memory Card].

5. Click on [ ✓ ].



## How to view the recorded video on memory card?

1. Click on [Records].

2. Click on [Memory Card].

3. Click on [Camera].



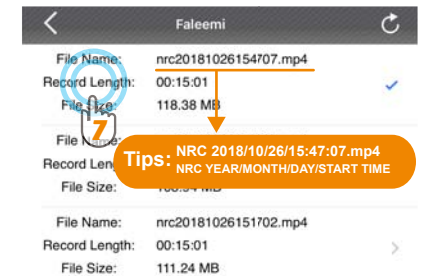
4. Click on [All], Select recording.

5. Select Date.

6. Click on [ ✓ ].



7. Click on the file to playback the recorded video.



## Troubleshooting Frequently Asked Questions

1. If you see the blue light goes off instead of solid on, the WiFi password you just input may be wrong. Please reset the camera (instructions in **Page 30**) and do the setup again.
2. If your WiFi password was correct but still failed.
  - (a). Please make sure your phone is connected to your **2.4GHz WiFi** (not 5GHz WiFi) before doing the setup.
  - (b). Your 2.4GHz WiFi name (SSID) must be different from your 5.0GHz one.
  - (c). Please sure your WiFi name and password do not have the special characters " & " and " ' "(apostrophe).

If you are not sure, please go to your router settings to find this out.

If you don't know how to go to your router settings, please visit our website

**[www.faleemi.com/blocks/router](http://www.faleemi.com/blocks/router)** to find the instructions.

For more setting guides,

Please visit our website:

**<https://www.faleemi.com/faq>**



If you don't find the instructions you are looking for there, Please contact us by

Email: **[support@faleemi.com](mailto:support@faleemi.com)**

Skype: **[support@faleemi.com](mailto:support@faleemi.com)**

Phone: **213 293 3560**

EST: 6am~10am, 8pm-11pm

PST: 6am~7am, 5pm-12pm



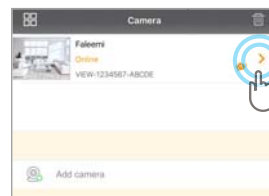
When you call us, please wait some more moment until we pick up the phone.

## 1. How do I change my camera password?



To ensure the security of your camera, you are suggested changing the default password.

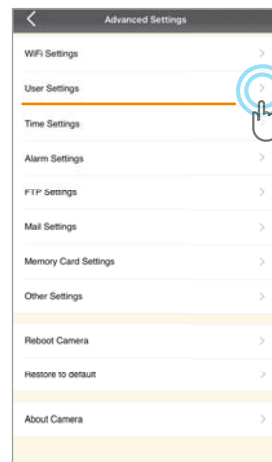
1. Click on [ > ].



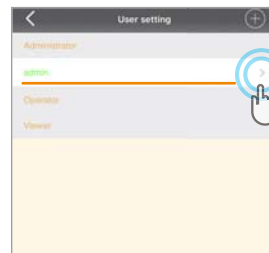
2. Click on [Advanced Settings].



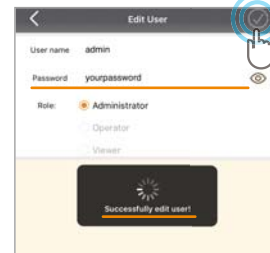
3. Click on [User Settings].



4. Select [admin], Click on [ > ].



5. Enter your new password, Click on [ ✓ ].



Record your new password here:



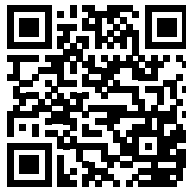
2. If you will be away from your camera for a long time, for example, you will be on holiday for several months, there may be power outage or network disconnection.

### We suggest you using Timer Restart option.

You can set the camera to reboot by itself during this time period.

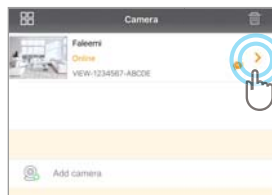
### Please refer to this instruction to do the setup.

<http://support.faleemi.com/help/rebot.pdf>

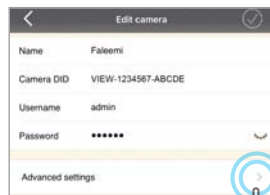


### 3. How do I turn up/down the volume?

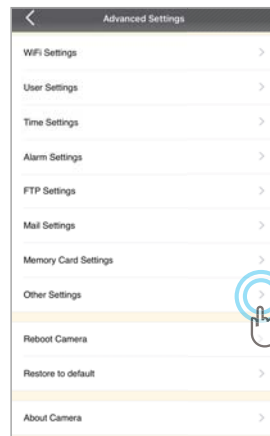
1. Click on [ > ].



2. Click on [Advanced Settings].



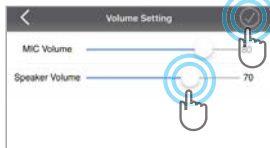
3. Click on [Other Settings].



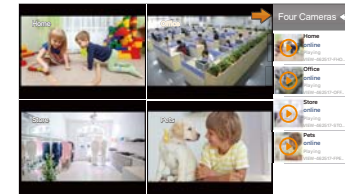
4. Click on [Volume Setting].



5. Slide on the button to turn up/down the volume and click on [ ✓ ].



4. If you have several cameras, please set them up one by one according to the instruction from page 3. After all of them are set up, please follow below steps to use multi-view function.



### 5. How do i change my video stream resolution?

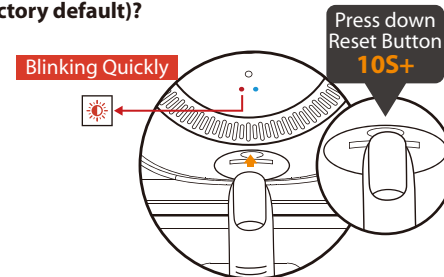
Click on the icon  to change the resolution.

### 6. I mounted my camera upside down, how do I flip my camera's video stream?

Click on   to flip and mirror your camera.

### 7. How to reset your camera (restore to factory default)?

Push down the "Reset" button for around **10-15 seconds** until the **red light changes from blinking slowly to very quickly** and then let the Reset button go. If the reset is done successfully, **you will hear beep**. The camera will reboot automatically.



## 8. How do I change the WiFi SSID on my router?

### Windows 7



<https://youtu.be/8gx60SEHSu4>

### Windows 10



<https://youtu.be/V3pgXHvQ67U>

### MAC



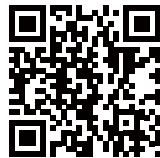
<https://youtu.be/qzwrIwLnNPg>

For more router settings, please visit

<https://www.faleemi.com/blocks/router>

If there is no the guide for your router settings,

please email us at [support@faleemi.com](mailto:support@faleemi.com)



More Router Settings

## 9. How do I find the WiFi MAC address of my camera?

If you need the WiFi MAC address of the camera to connect it to your router, please take the photo of the label on the camera and send it to [support@faleemi.com](mailto:support@faleemi.com).

We will provide you with the WiFi Mac address



## 10. How to set Faleemi camera IP Address and Port ?

Please visit

<https://youtu.be/2uFUQkM6cBo>

## 11. How to set Email alert?

Please visit

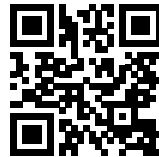
<http://support.faleemi.com/mail/alert.pdf>

If there is no the guide for your Email server,

Please email us at [support@faleemi.com](mailto:support@faleemi.com)

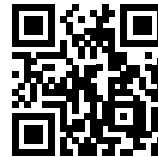
## 12. How to link your camera to your PC/Mac by Faleemi Plus?

### Windows



<https://youtu.be/sEuauwrchbs>

### MAC



<https://youtu.be/pljGg0l86N8>

## 13. What do I do when I'm prompted "Exceed MAX User"?

- A.** It supports up to 4 users to watch at the same time, if the camera has more than 4 devices in use, please exit the other devices completely and re-enter.
- B.** If no more than 4 devices are in use, please exit the Faleemi app completely and re-enter
- C.** If you are still prompted to exceed the number of users, please reset the camera (**page 30**), start it over again (**page 3**) and then change the camera password as per the instructions in **page 28**.